

Adventist Health Systems and Quadrant Software Make A Great Team



Adventist Health System is part of a tradition that began promoting the benefits of good health more than a century

ago. Adventist operates more than 500 healthcare facilities dedicated to helping people achieve physical, mental and spiritual wholeness. This includes approximately 160 hospitals, nursing homes, dispensaries and clinics.

Adventist Health System is among the leaders in home health care. Its home health care division, Sunbelt Home Health Care, manages hospital-based and freestanding agencies and is one of the largest home health companies in the nation.

Adventist Health System also manages Sunbelt Systems Concepts (SSCI), an information management company dedicated to support AHS's needs by managing all the data processing functions including hardware, software, programming, networking and maintenance. In 1996 SSCI began a yearlong evaluation of the fax solutions available on the market. They were looking for a flexible enterprise solution that would do least cost routing across their entire WAN. SSCI purchased Quadrant Software's FastFax product to manage their fax needs late in 1997,

replacing a competitive product which did not meet their needs.

SSCI started with one FastFax system and gradually migrated throughout the next three years to Quadrant Software's FastFax product. SSCI has two System i's (iSeries 400) located in Winter Park, Florida. These two System i's are connected to 12 processors that are scattered all over the US. With this FastFax configuration, SSCI can automatically route their faxes to the most cost-effective processor (least cost routing).

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Ben Amer, *Programmer/Analyst*
Sunbelt Home Health Care

Like all of our customers, SSCI uses FastFax to send information from their mission critical application. "We use FastFax with the McKessonHBOC Series 2000 software", said Ben Amer, Programmer/Analyst. "It is an iSeries 400 based hospital information sys-



tem. We fax patient face sheets, patient transcripts, admission/discharge notices, laboratory orders, insurance verification notices and purchase orders."

FastFax was specifically designed to work in mission critical software environments where customers need the reliability and dependability of a company that has been around for over a decade.

The road to the final installation was not always a smooth one. SSCI had made several calls to Quadrant Software's Technical Support Group over the years. "We have had outstanding support from Quadrant. Their staff went out of their way to provide excellent support for us." SSCI currently sends over 1200 faxes a day. "We send approximately 800 faxes a day from one system and from the other we send on average 400 faxes a day."

Quadrant Software has over a decade of experience providing Paperless Process Management solutions for System i (iSeries 400) and Windows enterprises. Our products create a paperless workplace by allowing you to create, capture, distribute and archive documents electronically, while managing them through their lifecycle.



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