Manage Fax and Email with One Solution

Centralize Fax and Email: FastFax E-Mail Gateways allow users to send, receive, and manage fax and email using familiar email software. You’ll increase productivity and accurately track business documents with powerful email gateways for GroupWise, Lotus Domino, Microsoft Exchange, and SMTP servers. Unite fax and email into a single secure and easily managed system for the reliable delivery and receipt of mission-critical documents.

From purchase orders to invoices and from sales quotes to sales order confirmations, users save time and money through the familiarity of their email client and the reliability of the industry leading fax server!

Plug-and-Play Simplicity: Because Quadrant Software offers true turnkey fax and email solutions, users send and receive faxes from the Outlook, Notes, GroupWise, or SMTP interface quickly with a customized solution for the environment. No email client software is required! Simply install our fax server, and our Gateway software on your email server and your users can quickly fax from their email client.

Easy for End Users: FastFax E-Mail Gateways are transparent to the user. Sending and receiving faxes is as simple as sending and receiving email. From their email interface users select the recipient, create cover sheet notes, attach documents (Word, Excel, Lotus 1-2-3, and more), and fax. If a document needs to be sent to a fax and email recipient simultaneously, they simply choose both recipients from the address book and E-Mail Gateway does the rest.

The First Truly Email-Integrated Fax Server: FastFax remains the only fax solution supporting both LAN and System i (iSeries 400) platforms simultaneously from one server. And, our tight integration means you avoid spending days configuring and training end users and fielding numerous support calls. Trust your mission-critical documents to the one vendor that offers unmatched dependability in Electronic Document Distribution.

Features

- No additional software required at the client workstation.
- View, edit, print, send, and forward faxes from your email client.
- Native integration with Microsoft Exchange server, Lotus Domino for NT, 2000 and the iSeries, Novell GroupWise, and any SMTP server.
- Automatic inbound routing of faxes to the Outlook, Notes, GroupWise, or SMTP interface via DID, DNIS, TSI, or ANI.
- Central management of local and remote Outlook, Notes, GroupWise, and SMTP fax users.
- Self-administering and managing fax server featuring auto purging of expired faxes.
- Server-based email attachment rendering for all Microsoft applications and Adobe® Acrobat.
- Immediate fax status notification for end users via their mail client.
- Using an optional module, receive inbound faxes in email boxes as PDF (default is TIF).
- Clustering support for complex enterprise server environments.
Novell GroupWise

The FastFax E-Mail Gateway for GroupWise provides an easy integration for sending, receiving, and managing faxes through email clients.

The GroupWise E-Mail Gateway adds the FastFax ‘fax’ button to the Mail Message dialog box, enabling the addition of fax numbers as recipients.

Supporting a variety of attachments, you provide enterprise wide faxing overnight with minimal training.

GroupWise Technical Details:
- Interfaces with the GroupWise Gateway API
- Installs and runs as a NLM (Netware Loadable Module)
- Allows configurable addressing for added flexibility

Lotus Domino/Notes

The FastFax E-Mail Gateway for Lotus Domino/Notes adds the FastFax ‘address’ button to the Mail template, enabling easy formatting and delivery of faxes as emails and updating the address book with fax numbers.

When installing the FastFax Email Gateway for Lotus Domino/Notes, you have the option of leaving your mail template intact while still adding the FastFax button. The FFXGWIN and FFXGWOT tasks are automatically added to the notes.ini file, and with a restart you’re up and running. It’s the most painless process for bringing full fax capability to your Lotus Domino/Notes environment.

Lotus Notes Technical Details:
- Queues, Options, and Administration tabs enable flexible configuration
- FastFax Directory Lookup feature enables Lotus Notes nicknames for recipient fax numbers
- Exception reporting can be automatically emailed to the Lotus Notes Gateway administrator
- Logging levels can be set to Silent, Normal, and Debug
- Installs the following templates: Mail Router (FastFax.ntf), Fax Distribution List (ffdist.ntf), Fax Public NAB (ffpubnab.ntf), Fax Personal NAB (ffpernab.ntf), FastFax Configuration (ffconfig.ntf), Fax Wizard (ffmail4.ntf)
**Microsoft Exchange/Outlook**

Running as a service on your Microsoft Exchange server, this FastFax E-Mail Gateway offers transparent functionality when delivering faxes from the Outlook client. Include business fax numbers from the user’s Outlook contact database as valid email recipients and start sending, receiving, and managing faxes via email with minimal user training.

**Microsoft Exchange Technical Details:**
- Supports active and passive clustering via a single routing group determining which server is schema master
- Exchange 2000 and Active Directory supported
- Installs in the msExchangeConnector container
- Installation creates a new connector within Exchange email administration
- Installation enables FastFax addressing for existing email users if desired
- Setup utilizes ‘Installed Shield’ automating the process prompting only for administrative information

**All SMTP Mail Servers**

If you’ve opted for an inexpensive SMTP email solution, then we have the product for you. Our FastFax SMTP Gateway integrates seamlessly with any SMTP server and allows inbound and outbound faxes via email. Route inbound faxes to users as TIF or PDF1 attachments. Our SMTP Gateway also allows your users to use email to deliver attached files directly to fax recipients.

Our SMTP Gateway provides the easiest installation and implementation available. For example, if you’re using Eudora Worldmail Server 2.0 for Windows, Quadrant Software can add enterprise-wide faxing rapidly for immediate deployment. There’s no need to upgrade to a more costly email server or implement extensive training. Our SMTP Gateway gives you the full functionality.

**SMTP Technical Details:**
- Functions as a network SMTP server
- Default communication is on port 25 or can be modified by the administrator
- Body files and attachments are created in the existing folder archive
- Utilizes Internet type mail messaging protocol (SMTP)
- Gateway can be run on the FastFax processor or other file server
- Supports Unix, Linux and other host environments

1 Optional module available for all gateways from Quadrant Software
REQUIREMENTS

At the Server

One of the following:
• A Microsoft® Exchange server version 4.0 or higher
• Lotus® Domino 4.6.2 or higher
• Novell® GroupWise 5.5 or higher
• Any SMTP server
• An iSeries running OS/400 V4R2 or higher with
  Domino 4.6.2 or higher

On the Network

FastFax/LAN or FastFax/Enterprise server version 2.0 or higher running on one of the following Network Operating Systems: Novell NetWare version 3.12 or higher, or Microsoft Windows 2000/NT server version 4.0 or higher.

Protocols

TCP/IP, IPX/SPX, and NetBIOS.

Client

Any Microsoft Outlook client supported by Microsoft Exchange server version 4.0 or higher or Lotus Notes client supported by Lotus Domino 4.6.2 or higher, or Novell GroupWise client supported by Novell GroupWise 5.5 or higher or any standard mail client connected to an SMTP server.

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Mission-Critical Applications Need Mission-Critical Solutions

Since 1990, global corporations and small businesses alike have relied on Quadrant Software’s award-winning Electronic Document Distribution (EDD) solutions to reduce overhead costs, streamline workflow, and increase productivity. Powerful in scope, but modular in design, EDD solutions stand alone or work together, allowing our more than 3,500 customers worldwide to build a document management strategy at their own pace.

So, when considering a forms, fax, and email solution with a track record of error-free integration with all major application vendors, look to the leader in EDD – Quadrant Software.