

# A Lesson in Seamless Integration: Fairbanks North Star Borough School District, Quadrant Software™ & JD Edwards™



Fairbanks North Star Borough School District

The Fairbanks North Star Borough School District (FNSBSD) is a comprehensive academic learning program within a multi-cultural environment. Operating over 32 schools for a total of 16,000 students, FNSBSD also offers a correspondence/home study program, charter schools and an alternative learning system.

Given the number of students, teachers and parents that FNSBSD interacts with, it's too busy a place to be bogged down with excess paperwork. In early 1997, in an effort to streamline its purchasing department, FNSBSD took three different automated fax products on a trial basis. Sherman Willett, systems specialist at FNSBSD, explains the results of the trial. "Out of the three vendors, Quadrant Software was the only one that was prompt in returning calls and very knowledgeable about their (FastFax) product, including its ability to integrate with our ERP package, JD Edwards World." Mr. Willett concludes, "The main reason we chose FastFax was because of the support I received from Quadrant Software's technical support team during our trial

period." FNSBSD became a FastFax customer in April of 1997. Three years later, FNSBSD is still a satisfied and loyal FastFax customer. David Hillard, the director of procurement at FNSBSD, uses FastFax for the rapid delivery of time sensitive business documents (purchase orders, bid solicitations, bid award notices) generated through WorldSoftware and for all general correspondence. He states, "A conservative estimate would be that we fax 80% of purchase orders and 90% of our bid solicitations. Also, all purchase orders to vendors with a fax number in the address book fax each night. For example, last

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night 31 purchase orders faxed and 38 the previous night. On the first work day of the fiscal year, we will batch fax approximately 2000 purchase orders."

Mr. Hillard points out that prior to installing FastFax all of FNSBSD purchase orders were mailed, a process which took about two weeks for the suppliers to receive them. With FastFax, purchase orders are

faxed in the evening when phone rates are lower and received by suppliers the next morning. Additionally, if a purchase order fails to fax, Mr. Hillard knows immediately and can resend it.

Using FastFax saves time and money. David Hillard estimates that FNSBSD saves at least 2 hours a day of labor intensive work by using FastFax. This includes the time that would be spent in manually faxing documents. Other benefits of using FastFax include eliminating the task of preparing all the orders for mailing. That includes everything from folding purchase orders, to putting postage on the envelopes, to transportation to the post office. FastFax also helps FNSBSD reduce costs for postage and pre-printed forms.

Quadrant Software has over a decade of experience providing Electronic Document Distribution solutions for System i (iSeries 400) and Windows enterprises. Our products create a paperless workplace by allowing you to create, capture, distribute and archive documents electronically, while managing them through their lifecycle.



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